

## **Southridge Technology Grp L.L.C. received the Microsoft 2008 Customer Satisfaction Award**

*By Jonathan Gibney*

*Dated: May 04, 2009*

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Southridge Technology Grp L.L.C. based in Ridgefield and Danbury has received the Microsoft 2008 Customer Satisfaction Award from the New York Area as well as again receiving the coveted Microsoft Gold Certified Partner designation.

Announcing the award, Microsoft said "Customer Satisfaction: In a world where differentiation is harder every day, only continuous innovation and customer satisfaction will maintain a competitive advantage. Together, Microsoft and Southridge are leading with next generation programs and activities to improve customer satisfaction."

Southridge Technology has two offices servicing our area. The Danbury location serving Northern Fairfield County and Litchfield County has hosted seminars and workshops on various technology subjects including a seminar and introduction to LinkedIn as well as basic PC user training. The corporate office in the Executive Pavilion at 90 Grove St. in Ridgefield serves southern Fairfield County, Westchester and New York City clients. The company says its expanding client roster currently exceeds 500, supporting over 3,000 desktops. The business provides services including computer sales, service and support, network assessment and analysis; computer system sales and repair, and e-mail and Web hosting. Southridge is known for supporting medical and dental offices as well as other small and mid-sized businesses.

"Our business keeps expanding because we believe in building relationships, keeping businesses current with technology, and growing with our clients as they grow," said Joe Garzi, President of Southridge Technology. "Success is about three things: customer service, customer service, customer service. People call us because we're local, customer service oriented, respond quickly, open 24/7, Microsoft Gold Certified, and they love working with the integrated Web utilities we offer. When I do a network assessment for a client, or help them open a second or third office, my background in finance and accounting offers technology solutions as well as sound business solutions." "Southridge responds rapidly, provides complete follow through, and does whatever is needed to take care of their customers," said Thom Goracy, practice administrator of the Dental Associates of Connecticut PC. "Every one of our 150 staff members could not be happier with the thorough, expeditious and expert service Southridge is providing. We are delighted and relieved to be working with such a stellar group of expert professionals who have exceeded our expectations."

Southridge Technology: leading the way with customer service in computer technology and support, making technology work for you.

If you'd like more information about this topic, or to schedule an interview with Joe Garzi, please call 203-431-8324 or e-mail Joe at JGarzi@southridgetech.com or visit [www.southridgetech.com](http://www.southridgetech.com).

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Southridge specializes in providing computer sales and support to small and mid-sized businesses. Packages are available for medical and dental practices including HIPAA and HIPAA compliance security

reviews.

Category	Computers, Health, Medical
Tags	computer support, southridge, ridgefield, danbury, Technology, hipaa
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